

EASY NETBALL TRIALS (DIFY SERVICE) - PRIVACY POLICY

- ▶ We respect your privacy and are committed to protecting your personal information.
- ▶ Information we collect - when you purchase the service, we collect your name, your club name, phone number and email address.
- ▶ Payments are processed securely by Stripe or PayPal — we never see or store your card details.
- ▶ We handle personal information in accordance with the Australian Privacy Principles contained in the Privacy Act 1988 (Cth).

How we use your information

- ▶ To generate your trial games schedule – the only information required for this is Player First Name, Player Last Name, Position Preferences, Player Seeding (optional), Player Number (optional), Player History (optional)
- ▶ To process payments and send confirmation emails.
- ▶ To respond to support requests.
- ▶ Trial data supplied by clubs is retained only for as long as reasonably required to provide the service and support requests. Client trial data is generally deleted within 90 days of completion of the service.

Sharing your information

- ▶ We do not sell or share your personal information with third parties.
- ▶ Payment details are handled by Stripe or PayPal under their own policies.
- ▶ All player information remains the property of the club. Easy Netball Trials uses this information solely for the purpose of preparing trial schedules and associated documents.

Data security

- ▶ We take reasonable steps to protect your personal information from misuse or loss.

Your rights

- ▶ You may request access to, or deletion of, your personal information by contacting us via the online contact form. We will action your request asap, but within 5 business days.