

Easy Netball Trials - Refund Policy



We want every club to feel confident using Tryla™ or TrylaLite™ Netball Trials Scheduler. Because our product is delivered as instant digital access, we can't offer refunds once your access is activated. However, we will always do our best to help if something goes wrong.

Refund eligibility

- ▶ If you experience a technical issue that prevents you from using the generator at all, and our support team cannot resolve it, you may request a refund within 14 days of purchase.
- ▶ Refunds are not available for change of mind, incorrect data entry, or if the system has already been used to generate schedules.

How to request a refund

- ▶ Contact us via the online contact form with your order details and a description of the issue.
- ▶ We will respond within 5 business days.
- ▶ Approved refunds will be returned to your original payment method.

Support

- ▶ Support is available by contacting us via email to easynetballtrials@gmail.com or via the online contact form. We will respond asap, but within 5 business days.
- ▶ We will provide reasonable assistance to help you use the system effectively.