

EASY NETBALL TRIALS (DIFY SERVICE)

Refund Policy

We want clubs to be confident when using our service. As each trial schedule is custom-prepared using information supplied by the client, the following refund policy applies.

Before Work Commences

- If you cancel your order before work has commenced, a full refund will be provided.

After Work Commences

- Once work has commenced on your trial schedule, refunds are generally not available due to the time and resources involved in preparing customised trial documents.
- If only part of the work has been completed at the time of cancellation, we may, at our discretion, provide a partial refund.

Revisions and Corrections

- One reasonable revision is included with each trial setup service.
- If an error has been made by Easy Netball Trials, we will correct the error at no additional cost.
- If changes are required because incorrect or incomplete information was supplied by the client, additional charges may apply.

Service Delivery Issues

- If Easy Netball Trials is unable to provide the agreed service, a full or partial refund may be provided, depending on the circumstances.

Change of Mind

- As this is a customised service prepared specifically for your club, refunds are not available for change of mind once work has commenced.

Australian Consumer Law

- Nothing in this policy excludes or limits any rights you may have under the Australian Consumer Law.

Contact

- If you have any questions regarding this Refund Policy, please contact us via the online contact form on our website.