

EASY NETBALL TRIALS (DIFY SERVICE)

Terms and Conditions

These Terms and Conditions govern the purchase and use of the Easy Netball Trials trial scheduling service.

Service

- Easy Netball Trials provides a netball trial game setup service based on information supplied by the client.
- The service may include trial game schedules, court boards, player game tallies, attendance records and related trial management documents.
- Trial schedules are generally supplied in Microsoft Excel format unless otherwise agreed.

Client Responsibilities

- The client is responsible for ensuring that all information provided is accurate and complete.
- The client is responsible for ensuring it has appropriate authority to provide player information to Easy Netball Trials for the purpose of generating trial schedules.
- Any changes requested after the initial schedule has been prepared may require additional processing time.

Revisions

- One reasonable revision is included with each trial setup service.
- Additional revisions or significant changes to player lists, trial formats or requirements may incur additional charges.

Delivery

- We aim to deliver completed trial schedules within the timeframe advised at the time of booking.
- Delivery timeframes are estimates only and may vary depending on workload, complexity and the completeness of information provided by the client.

Fair Use of Materials

- Documents supplied by Easy Netball Trials are intended for the purchasing club's internal use only.

- Clients may print, distribute and use the supplied schedules within their club or association for trial purposes.
- Clients may not resell, reproduce or commercially distribute the scheduling templates, systems or underlying processes used to create the schedules.

Liability

- We make every reasonable effort to produce fair, balanced and accurate trial schedules based on the information supplied.
- The client is responsible for reviewing all schedules and documents prior to use.
- Easy Netball Trials is not responsible for player selection decisions, trial outcomes, player performance, administrative decisions, or any consequences arising from the use of the supplied schedules.
- Our liability is limited to the amount paid for the service.

Refunds

- Due to the customised nature of the service, refunds are generally not available once work has commenced.
- If Easy Netball Trials is unable to provide the service as agreed, a partial or full refund may be provided at our discretion.

Support

- Support is available via the online contact form.
- We aim to respond as soon as possible and within 5 business days.
- Reasonable assistance will be provided in relation to the supplied trial schedules and documents.

Privacy

- Personal information supplied by clients is handled in accordance with our Privacy Policy.
- Trial data is used solely for the purpose of preparing trial schedules and associated documents.

Changes to These Terms

- We may update these Terms and Conditions from time to time.
- Updated Terms will be published on our website.
- By purchasing and using the Easy Netball Trials service, you agree to these Terms and Conditions.